From: Chuck B
To: Microsoft ATR
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Subject: Every Day User

I just wanted say that as an everyday user of PC computers and software for work and home use, the key element of commonality and compatibility between all of the structure. All though Microsoft has over reached it bounds, they have brought to the industry those elements of standardization and flexibility between equipment and software.
Many industries over years have evolved so that platforms are inplace for competitors within that industry can participate....auto, telephone, home appliance, etc. Each have their respective marketing agendas to capture the market dollar.

We do not need this industry to revert to the early days, 60-70's, when software and equipment issues made it impossible for the general public to take advantage of the capabilities of the industry. It has taken almost 40 years for this industry to evolve to its current level of user comfort.

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